



**Richard  
Kaiser**

**DATE OF BIRTH:**

18/03/1964

## CONTACT

Nationality: German

Gender: Male



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## WORK EXPERIENCE

**2019 – CURRENT** – Pistoia, Italy

### IT Manager and DevOps

The Flexx spa

- DevOps consultant
- IT Manager
- Network Administrator
- Assistance in migrating of existing systems into ERP program (EIS by UnoSystemi)
- Domain and Email administration
- Firewall (Watchguard) admin
- Load balancer (Kemp Loadmaster) admin
- Administration of servers and backups
- Virtualisation (VMWare ESXi)
- Installations, configurations and maintenance SW/HW of servers and workstations (Windows, Linux, MacOS)
- Hardware - Software installation and maintenance for network printers
- VOIP system administration

**2007 – 2019** – Pistoia, Italy

### Business Owner

Xolution srl.

Owner of a computer business mainly about services like, but not limited to:

- DevOps consultant,
- Infrastructure managing: Server installation and configuration, network design / maintenance
- Selling and installing hardware for IT and communications

**1999 – 2007**

### IT Manager

Kaeka srl

- Responsible for all IT
- Installation, configuration and maintenance HW / SW of servers and workstations
- Installation and maintenance HW / SW of network printers
- Network administration
- Domain and E-Mail administration
- Firewall (ZoneAlarm and Watchguard)
- Server maintenance and backups
- User assistance for main business applications (MS-Office, Open-Libre Office, Web-Browsers, Mail clients, DB (Oracle and SQL), business specific software (Metodo by Metodoshoes, TRICS by Alisea, Arca by Artel, Roman's CAD by Strategies-Lectra)

**1986 – 1999**

### Programmer and responsible IT

What's What Italy srl

- Design, analysis and coding of a footwear agency application for orders-production-shipment tracking
- LAN design and installation (Windows for Workgroups, Novell Network, Windows NT)



- Porting and continuing development in xBase of afore mentioned software
- Creation and maintenance of infrastructure for communication with remote warehouse and customer in USA
- Design of fully IEE-802,3ab-1999 compliant network infrastructure for a new industrial building
- Supervision of the entire building and infrastructure installation process

## 1985 – 1986

### Programmer

Ferramenta Fiorentina spa

Maintenance and modification of a hardware wholesale store software on Data General NOVA

## 1984 - 1985

### Employee

Fani Prodotti Petroliferi

Data entry

## 1984

### Technical sales representative in hardware, plumbing and heating equipment

Alisea depuratori

Marketing and sales of drinking water purifiers

## LANGUAGE SKILLS

**MOTHER TONGUE(S):** German / Italian

**OTHER LANGUAGE(S):**

### English

**Listening**  
C2

**Reading**  
C2

**Spoken production**  
C2

**Spoken interaction**  
C2

**Writing**  
C2

### Spanish

**Listening**  
A2

**Reading**  
A2

**Spoken production**  
A1

**Spoken interaction**  
A1

**Writing**  
A1

### French

**Listening**  
A1

**Reading**  
A1

**Spoken production**  
A1

**Spoken interaction**  
A1

**Writing**  
A1



## COMMUNICATION AND INTERPERSONAL SKILLS

### Generic

- I have good communication skills due my experiences in user support, international customer and supplier assistance (70 / 80 people from Italy, Moldova, Egypt and USA)
- Over time I acquired good teamworking and leadership skills
- Due to my jobs I have excellent problem-solving and troubleshooting skills.

## DRIVING LICENCE

● **Driving Licence: A**

● **Driving Licence: B**

● **Driving Licence: C**

## EDUCATION AND TRAINING

2012

● **Defibrillator Operator**

ASL Pistoia

2011

● **Safe driving on ice certificate**

Italian Rally driver school

2011

● **2nd degree safe off-road driver certificate**

Italian Off-Road Federation

2010

● **Authorization for medical rescue**

Misericordia Pistoia

2008

● **1st degree safe off-road driver certificate**

1998

● **Certified Network Infrastructure Installer**

Trucco spa

1996

● **Sky diver license**

Skydiving school of Tassignano

1991

● **UL helicopter pilot license**

Flying school of Valdichiana



1983

**Authorization for medical rescue and MedEvac**

Fratellanza Militare Firenze

1984

**Highschool graduation**

Scuole Pie Fiorentine